

Our Ref: MEA/CW/22-23
Contact No: 0300 124 5000 (Option 0)

Date: As postmark



Trade Waste Team
Waste Operations
c/o Ardeevin
80 Galgorm Road
BALLYMENA
BT42 1AB

Dear Trade Waste Customer,

Commercial Collections Pricing

We understand these continue to be uncertain times for everyone and appreciate businesses have faced another particularly challenging year. Council continue to do everything possible to assist the local economy through this difficult time. Unfortunately, waste collection and disposal costs continue to rise significantly on an annual basis. Therefore, we are required to review our trade collections in order to make our service more viable.

Thank you for your custom in 2022/23; please find enclosed important information regarding your trade waste collections from Mid and East Antrim Borough Council:

- A price increase of 5% has been added to charges to reflect increased landfill tax costs.

Commercial Collection Charges - 2022/23

	2021/22	2022/23
Residual Waste	240L - £7.19/bin/lift 360L - £8.85/bin/lift 660L - £16.01/bin/lift 1100L - £19.18/bin/lift Bag Tags (up to 10) - £10.81/lift	240L - £7.55/bin/lift 360L - £9.29/bin/lift 660L - £16.81/bin/lift 1100L - £20.14/bin/lift Bag Tags (up to 10) - £11.35/lift
Blue Bin Waste (Larne Only)	240L - £5.32/bin/lift	240L - £5.59/bin/lift
Organic Waste	240L - £5.32 per lift 140L - £3.68 per lift	240L - £5.59 per lift 140L - £3.86 per lift
Cardboard	Free of Charge - to be delivered to Household Recycling Centre	Free of Charge - to be delivered to Household Recycling Centre

Top up/ Seasonal Tag service available in addition to contracted collections (as per bin/lift charges above)

1. What are you required to do now?

You may wish to review your trade collections and consider other options based on our updated pricing structure and payment terms.

Increasing trade recycling and reducing black bin waste sent to landfill is not only good for the environment; it is also more budget friendly. Our trade waste team are on hand to audit your waste or support you in seeking an alternative provider to meet your business needs.

If you wish to update or terminate your contract, please contact us before 15 April 2022 via the options below:

Contact		
Help Desk Operators	0300 124 5000 (Option 0)	https://council.direct/index.html MEA request for service - Trade waste Commercial.waste@midandeantrim.gov.uk

2. Payment Schedule Arrangements

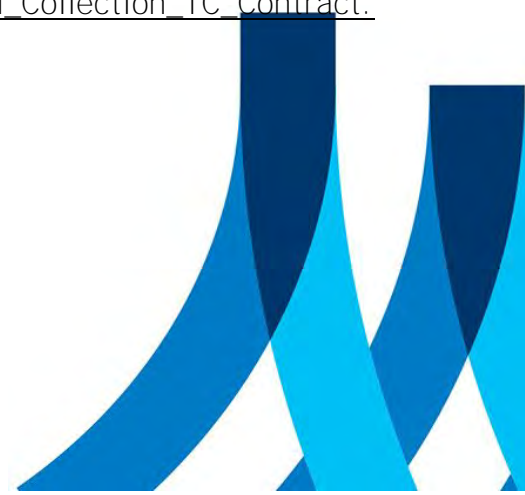
As you are on a rolling contract, if you wish to continue with your existing trade waste collections you are not required to do anything at this stage.

Invoices for collections commencing on 1 April 2022 will automatically be issued as below:

Collection Period	Biannual Invoice Generated	Direct Debit Lift
April - Sept	By end of June 2022	+ 10 Days
Oct - March	By end of October 2022	+ 10 Days

We will issue notification 1 week in advances of invoices going out to you. We trust this extension in payment terms is of benefit to your business in the current climate. Council require payments within 30 days of invoice; terms & conditions apply.

https://www.midandeantrim.gov.uk/downloads/Commercial_Collection_TC_Contract.pdf



3. DUTY OF CARE

All businesses have a duty of care to ensure any waste they produce is handled safely and within the law. A Waste transfer note is required to allow us to know what waste we are handling on your behalf. This is a legal requirement issued under Article 5 of the WASTE AND CONTAMINATED LAND (NORTHERN IRELAND) ORDER 1997 by the Northern Ireland Environment Agency*.

Waste transfer notes will be available for the new financial year from 15 April 2022:

Download online via our website:

<https://www.midandeantrim.gov.uk/business/commercial-waste-services>

Organic Duty of Care PDF Password: Already Supplied

Dry Recycling Duty of Care PDF Password: Already Supplied

Residual Duty of Care PDF Password: Already Supplied

By phone: 0300 124 5000 (Option 0)

By e-mail: Commercial.waste@midandeantrim.gov.uk

*Please note your duty of care is only valid when the document provided has been signed and the relevant copy returned to ourselves at the address enclosed.

4. Access to Borough Household Recycling Centres for Cardboard Disposal

As a trade waste customer of Mid and East Antrim Borough Council you are entitled to access our household recycling centres across the Borough to dispose of unwanted cardboard. Free passes for the incoming year can also be downloaded on our website.

<https://www.midandeantrim.gov.uk/business/commercial-waste-services#hrctrade>

Password: Already Supplied

Details about relevant waste carriers licences are available at:

https://www.midandeantrim.gov.uk/downloads/Cardboard_and_Charity_Waste_Disposal_Information_Sheet.pdf

If you have any enquiries about your trade waste collections or require further clarification about the information provided, please do not hesitate to contact the trade waste team or check our council website for the latest updates.

<https://www.midandeantrim.gov.uk/business/commercial-waste-services>



Information regarding our service

Currently Mid and East Antrim Borough **Council's** commercial waste collection service operates at a deficit. Charging for the trade service has not kept pace with inflationary rates and currently does not reflect true cost recovery.

Market Share

There are 4,700 businesses in the borough, which represents 6.6% of all businesses in Northern Ireland. The market share for **Council's** trade waste customers currently equates to 15.38%.

The existing commercial trade waste customers are mainly small businesses. The largest sector serviced is retail and 2nd largest hospitality.

Other service providers operate within the commercial waste collection market throughout Northern Ireland and a number of commercial traders use their services, as a cost effective solution.

Charges

We are increasing our collection charges by 5% in 2022/23.

The average subsidy per customer currently is £136. However the estimated costs for incoming year projects the subsidy will increase by as much as £86 per customer (as a result of the combined rise in processing costs).

Unfortunately, pricing increases are necessary. However, we are aware commercial waste collection is a sensitive market place with a number of private sector suppliers involved.

Route Optimisation - reconfigure existing trade model

As you will be aware, we are in the process of moving our trade routes onto an electronic system. During this period of migration, we continue to be able to make changes to your contract for reduction in service requirements (frequency/ bin size) and terminations. Existing customers who require to top up for their existing service can use our seasonal/ top up tag service as required.

We will keep our customers updated as we continue to implement change in the commercial waste collection service.

Yours faithfully



Janet Dixon
Office & Commercial Manager

