

FOI Reference Number: FOI/031/1920

Date: 08 May 2019

Request:

1) Does your authority offer a large item rubbish removal service to residents and/or businesses in your area?

If yes, please provide details and also answer the following questions:

If no then no further questions apply and to avoid any unnecessary time spent on dealing with this request a simple “no, we don’t” reply by email will be acceptable.

2) Is the service free of charge? If chargeable please provide information on charges.

3) Please confirm the cost of removal of these three examples:

I. A mattress

II. A fridge

III. A sofa

4) Are any residents entitled to free or reduced charges?

5) Who operates the service?

6) What happens to the items? i.e. does anything get re-used or offered to any organisations.

7) If figures are kept, how many times in the past year was the service used and what revenue did this bring in?

8) If figures are kept, how much did it cost in the past year to operate this rubbish removal service?

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 18 April 2019.

Please find below Mid and East Antrim Borough Council’s response to the information you requested in relation to rubbish removal.

Q1: Yes

Q2 &3:

- ***Householders will receive one FREE collection (up to 3 units) per financial year***
- ***Oversized collections will require an assessment by a supervisor. The householder will be advised of a charge dependant on the load size/estimated collection time. Minimum charge £13.00.***
- ***Commercial fridges/freezers collected will be charged at £53.00 minimum; (£40 degassing and administration & £13 collection charge)***

Q4: Assisted service householders who avail of support services* from Waste Operations may be eligible for assistance with removal of bulky items. All existing criteria applies and an assessment is required to determine what support/if any can be provided.

Q5: Mid and East Antrim Borough Council

Q6: Yes, a number of items are re-used by the third sector. The following list gives tonnages for re-use items for year 2018/19;

- **Furniture = 7.15 tonnes reused**
- **Bric-a-brac = 16.09 tonnes reused**
- **Paint = 3.334 tonnes reused**

Q7: From August 2018-31 March 2019;

- **103 paid bulky collections were lifted**
- **740 free of charge bulky collections were lifted**
- **The revenue brought in was £1794.96**

Q8: N/A

***Support services - collect and return/assisted lift service for bins or larger capacity collections due to medical conditions.**

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/031/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.