

FOI Reference Number: FOI/050/1920

Date: 29 May 2019

Request:

Please see below.

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 08 May 2019.

Please find below and attached Mid and East Antrim Borough Council's response to the information you requested in relation to hosting.

### Hosting Types

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

For the different types of hosting services, can you provide me with the following information?

### Backup Solution

1. Type of hosting - ***Dedicated***
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an***

*individual, a company, the public authority itself or any other legal entity).*

4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Feb 15**
6. What is the actual expiry date of the contract agreement - **Sept 19**
7. When will the organisation plan to review this contract - **in process - plan to go to tender or procure via Framework**
8. What is the contract period in years - **was 3 year contract with poss. 2 year extension**
9. What services are provided under the contract - **hosting of backup data and access to same.**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### ICT Helpdesk Solution

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - **This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.**
3. What is the annual contract value for each contract - **This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).**
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **July 19**
6. What is the actual expiry date of the contract agreement - **July 20**
7. When will the organisation plan to review this contract - **April 20**
8. What is the contract period in years - **1 year**
9. What services are provided under the contract - **hosting and support of ICT Helpdesk solution**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### HR Recruitment Solution

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - **This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is**

*therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.* 3. What is the annual contract value for each contract - *This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).*

4. What type of cloud environment - **Public Cloud**

5. What is the original start date of the contract agreement - **April 19**

6. What is the actual expiry date of the contract agreement - **March 20**

7. When will the organisation plan to review this contract - **Feb 20**

8. What is the contract period in years - **1 year**

9. What services are provided under the contract - **hosting and support of HR Recruitment solution**

10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeantrim.gov.uk](mailto:Steven.Walls@midandeantrim.gov.uk), Tel 03001245000**

#### Caravan Management Solution

1. Type of hosting - **Dedicated**

2. Who is the supplier of the contract? - *This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.*

3. What is the annual contract value for each contract - *This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).*

4. What type of cloud environment - **Public Cloud**

5. What is the original start date of the contract agreement - **March 19**

6. What is the actual expiry date of the contract agreement - **March 20**

7. When will the organisation plan to review this contract - **Feb 20**

8. What is the contract period in years - **1 year**

9. What services are provided under the contract - **Hosting and support of caravan management solution**

10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### Consultation Software

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **May 17**
6. What is the actual expiry date of the contract agreement - **May 19**
7. When will the organisation plan to review this contract - **In progress with business area (internal)**
8. What is the contract period in years - **2 years**
9. What services are provided under the contract - **online public consultation.**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### Grants Solution

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or***

would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).

4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Feb 19**
6. What is the actual expiry date of the contract agreement - **May 20 with poss 2 x 12 month extensions**
7. When will the organisation plan to review this contract - **Jan 20**
8. What is the contract period in years - **1 Year with option for extension**
9. What services are provided under the contract - **Grant Management**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### Outlook 365

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - built into all Microsoft Licencing annual costs - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Mar 18**
6. What is the actual expiry date of the contract agreement - **Feb 21**
7. When will the organisation plan to review this contract - **Dec 20**
8. What is the contract period in years - **3 years with possible 2 x 12 month extensions**
9. What services are provided under the contract - **all MS Licencing incl hosting of Email in Outlook 365**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### Meetings Solution

1. Type of hosting - **Dedicated**

2. Who is the supplier of the contract? - *This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.*
3. What is the annual contract value for each contract - *Commercially Sensitive and therefore cannot be provided*
4. What type of cloud environment - *Public Cloud*
5. What is the original start date of the contract agreement - *Sept 18*
6. What is the actual expiry date of the contract agreement - *Aug 19*
7. When will the organisation plan to review this contract - *July 19*
8. What is the contract period in years - *1 Year*
9. What services are provided under the contract - *Meetings / Agenda Management*
10. Can you please provide me with the contract officer responsible for this contract - *Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000*

### HR Solution

1. Type of hosting - *Dedicated*
2. Who is the supplier of the contract? - *This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.*
3. What is the annual contract value for each contract - *This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).*
4. What type of cloud environment - *Public Cloud*
5. What is the original start date of the contract agreement - *April 19*
6. What is the actual expiry date of the contract agreement - *Mar 20*
7. When will the organisation plan to review this contract - *Jan 20*
8. What is the contract period in years - *1 year*
9. What services are provided under the contract - *HR solution*
10. Can you please provide me with the contract officer responsible for this contract - *Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000*

## Performance Management Solution

1. Type of hosting - **Dedicated**
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3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Jan 18**
6. What is the actual expiry date of the contract agreement - **Dec 19**
7. When will the organisation plan to review this contract - **Oct 19**
8. What is the contract period in years - **was 2 year contract with poss. 2 x 12 month extension**
9. What services are provided under the contract - **performance management**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeantrim.gov.uk](mailto:Steven.Walls@midandeantrim.gov.uk), Tel 03001245000**

## Risk Management Solution

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***

4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Jan 18**
6. What is the actual expiry date of the contract agreement - **Dec 19**
7. When will the organisation plan to review this contract - **Oct 19**
8. What is the contract period in years - **was 2 year contract with poss. 2 x 12 month extension**
9. What services are provided under the contract - **Risk management**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

#### **Tascomi Building Control Solution**

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Apr 19**
6. What is the actual expiry date of the contract agreement - **Apr 20**
7. When will the organisation plan to review this contract - **Feb 20**
8. What is the contract period in years - **1 year**
9. What services are provided under the contract - **Building Control legislation Solution**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

#### **Tascomi Env Health Solution**

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a)***



*the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.*

3. What is the annual contract value for each contract - *This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).* 4. What type of cloud environment - *Public Cloud*

5. What is the original start date of the contract agreement - *Apr 19*

6. What is the actual expiry date of the contract agreement - *Apr 20*

7. When will the organisation plan to review this contract - *Feb 20*

8. What is the contract period in years - *1 year*

9. What services are provided under the contract - *Env Health legislation Solution*

10. Can you please provide me with the contract officer responsible for this contract - *Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000*

#### **Tascomi Dog Licensing Solution**

1. Type of hosting - *Dedicated*

2. Who is the supplier of the contract? - *This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.*

3. What is the annual contract value for each contract - *This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).* 4. What type of cloud environment - *Public Cloud*

5. What is the original start date of the contract agreement - *Apr 19*

6. What is the actual expiry date of the contract agreement - *Apr 20*

7. When will the organisation plan to review this contract - *Feb 20*

8. What is the contract period in years - *1 year*

9. What services are provided under the contract - *Dog Licensing Solution*

10. Can you please provide me with the contract officer responsible for this contract - *Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000*

## Tascomi CRM Solution

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Apr 19**
6. What is the actual expiry date of the contract agreement - **Apr 20**
7. When will the organisation plan to review this contract - **Feb 20**
8. What is the contract period in years - **1 year**
9. What services are provided under the contract - **Customer Relationship Solution**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

## Cemeteries Solution

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Sept 17**
6. What is the actual expiry date of the contract agreement - **Sept 19**
7. When will the organisation plan to review this contract - **July 19**
8. What is the contract period in years - **2 years**

9. What services are provided under the contract - **Cemetery Management Solution**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

### **Web Hosting**

1. Type of hosting - **Dedicated**
2. Who is the supplier of the contract? - ***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***
3. What is the annual contract value for each contract - ***This information is confidential and has been withheld under Section 43(2) of the FOIA. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).***
4. What type of cloud environment - **Public Cloud**
5. What is the original start date of the contract agreement - **Apr 19**
6. What is the actual expiry date of the contract agreement - **Apr 20**
7. When will the organisation plan to review this contract - **Feb 20**
8. What is the contract period in years - **1 year**
9. What services are provided under the contract - **Web Hosting**
10. Can you please provide me with the contract officer responsible for this contract - **Steven Walls, Head of ICT, Procurement and Governance, [Steven.Walls@midandeastantrim.gov.uk](mailto:Steven.Walls@midandeastantrim.gov.uk), Tel 03001245000**

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/050/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.