

**FOI Reference Number:** FOI/099/1920

**Date:** 04 July 2019

**Request:**

Please can you provide information relating to the types of software (and suppliers) you may be using for;

1. What is the name of your current invoicing software (name of vendor or supplier?)
  - What is the current version of the invoicing software?
  - Is the invoicing software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - What was the original date of purchase or contract start date for your invoicing software?
  - When is the contract renewal or expiry date for your invoicing software?
  - What is the cost of annual support and maintenance (last financial year April 2017- March 2018) for your invoicing software?
  
2. What is the name of your current Spend Management software (name of vendor or supplier)
  - What is the current version of the Spend Management software
  - Is the Spend Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - What was the original date of purchase or contract start date for your Spend Management software?
  - When is the contract renewal or expiry date for your Spend Management software?
  - What is the cost of annual support and maintenance (last financial April 2017- March 2018) for your Spend Management software?
  
3. What is the name of your current Bid and Contract Management software (name of vendor or supplier?)
  - What is the current version of the Bid and Contract Management software
  - Is the Bid and Contract Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - What was the original date of purchase or contract start date for your Bid and Contract Management software?

- When is the contract renewal or expiry date for your Bid and Contract Management software?
  - What is the cost of annual support and maintenance (April 2017- March 2018) for your Bid and Contract Management software?
4. What is the name of your current Legal Case Management software (name of vendor or supplier?)
- What is the current version of the Legal Case Management software?
  - Is the Legal Case Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - What was the original date of purchase or contract start date for your Legal Case Management software?
  - When is the contract renewal or expiry date for your Legal Case Management software?
  - What is the cost of annual support and maintenance (April 2017- March 2018) for your Legal Case Management software?
5. What is the name of your Registrars Booking system (software)?
- Does your Registrars Booking system add on to your Finance software or is it a standalone system?
  - Is the Registrars Booking software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - When was your Registrars Booking system purchased (please provide the exact date if possible)?
  - When is the contract renewal or expiry date for your Registrars Booking system?
  - What is the cost of annual support and maintenance for your Registrars Booking system?
6. What is the name of your Field Service and/or Workforce Management system (software)?
- Is the Field Service software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - When was your Field Service system purchased (please provide the exact date if possible)?
  - When is the contract renewal or expiry date for your Field Service system?
  - What is the cost of annual support and maintenance for your Field Service system?
7. What is the name of your Asset Management system (software)?
- Is the Asset Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?
  - When was your Asset Management system purchased (please provide the exact date if possible)?
  - When is the contract renewal or expiry date for your Asset Management system?

- What is the cost of annual support and maintenance for your Asset Management system?

**Response:**

Thank you for your information request which Mid and East Antrim Borough Council received on 19 June 2019.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to software.

1. What is the name of your current elnvoicing software (name of vendor or supplier?)

*This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000) and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.*

- What is the current version of the elnvoicing software?

**19.1**

- Is the elnvoicing software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

**On premise**

- What was the original date of purchase or contract start date for your elnvoicing software?

**Unknown, last renewed in March 2019 until March 2020**

- When is the contract renewal or expiry date for your elnvoicing software?

**March 2020**

- What is the cost of annual support and maintenance (last financial year April 2017- March 2018) for your elnvoicing software?

**Unknown as its part of Finance software**

2. What is the name of your current Spend Management software (name of vendor or supplier)

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- What is the current version of the Spend Management software

**19.1**

- Is the Spend Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

**On Premise**

- What was the original date of purchase or contract start date for your Spend Management software?

**Unknown, last renewed in March 2019 until March 2020**

- When is the contract renewal or expiry date for your Spend Management software?

**March 2020**

- What is the cost of annual support and maintenance (last financial April 2017- March 2018) for your Spend Management software?

**Unknown as its part of Finance software**

3. What is the name of your current Bid and Contract Management software (name of vendor or supplier?)

**None**

4. What is the name of your current Legal Case Management software (name of vendor or supplier?)

**None**

5. What is the name of your Registrars Booking system (software)?

***This information is exempt under Section 31(1)(a) of the Freedom of Information Act 2000 and is therefore withheld. Section 31(1) states, Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It has been identified that by releasing this information into the public domain the opportunity for potential hacking/tracking is increased.***

- Does your Registrars Booking system add on to your Finance software or is it a standalone system?

**standalone**

- Is the Registrars Booking software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?

**On Premise**

- When was your Registrars Booking system purchased (please provide the exact date if possible)?

**N/A**

- When is the contract renewal or expiry date for your Registrars Booking system?

**N/A**

- What is the cost of annual support and maintenance for your Registrars Booking system?

**N/A**

6. What is the name of your Field Service and/or Workforce Management system (software)?

***None***

7. What is the name of your Asset Management system (software)?

***None***

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/099/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.