

**FOI Reference Number:** FOI/157/1819

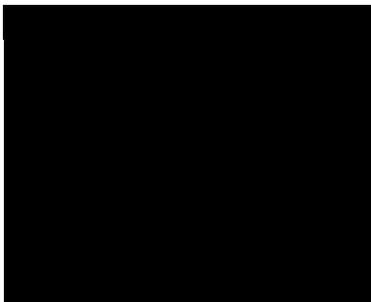
**Date:** 06/07/2018

**Request:**

Hi there – I am looking into how local authorities deal with victims of fraud –i.e. Postal fraud, online fraud etc. and I would like to get the answers to the following questions please?

1. How many potential fraud victims have been referred to your trading standards department over the past two years?
2. How many of these potential victims have been visited by a representative of the trading standards department?
3. What kind of support is offered to people who have been targeted by fraudsters? I.e. collection and disposal of scam mail, provision of call blockers etc.

Best Wishes



This email is intended for the person or company named and access by anyone else is unauthorised. If you are not the person or company named, please delete this email and notify the sender.

The information in this email, including any attachments, may be confidential or legally privileged (meaning that its disclosure is protected in law). Its unauthorised disclosure, copying, distribution or use is prohibited and may be unlawful.

Email communications sent over the internet are not guaranteed to be secure or virus-free and such messages are potentially at risk. [REDACTED] accepts no liability for any claims arising from use of the internet to transmit messages by or to any company within the [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Answer:**

Thank you for your information request which Mid and East Antrim Borough Council received on 04/07/2018.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to how local authorities deal with victims of fraud –i.e. Postal fraud, online fraud etc.

Please note that in Northern Ireland district councils are not responsible for the provision of trading standards.

Please contact the Northern Ireland Trading Standards Service who should be able to help you with your request.

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/157/1819 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>. If this is the case, any personal details in relation to your request will be removed to protect your privacy.