

FOI Reference Number: FOI/162/1819

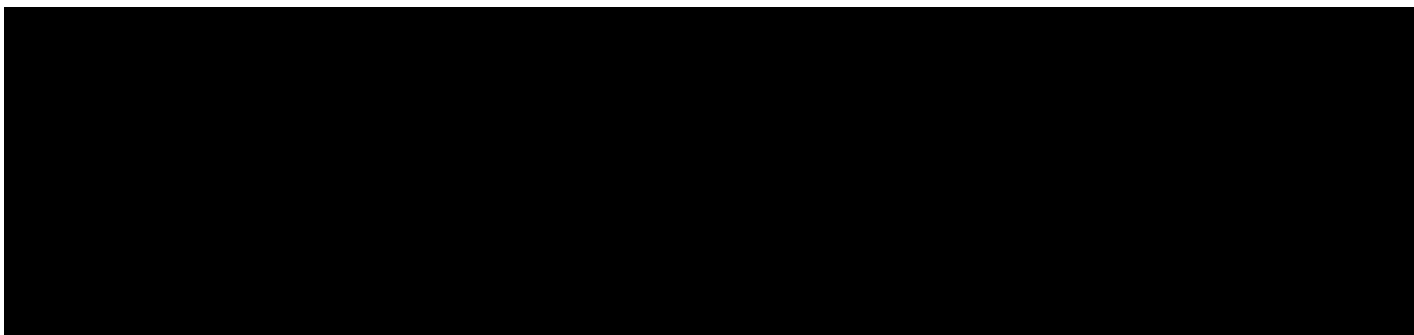
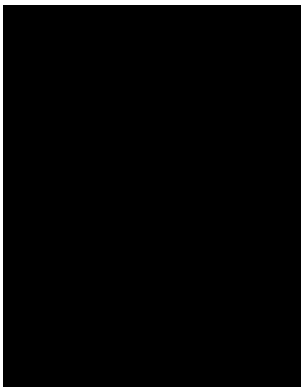
Date: 10 July 2018

Request:

Please can I request the following information:

1. Does your Local Authority have an online customer account (MyAccount)?
2. If yes to question 1, the number of households in your borough?
3. If yes to question 1, how many people in total have registered (to date) for a MyAccount?
4. If yes to question 1 , a full list of services within MyAccount and the percentage take up of those services (or number of registered users).

Kind Regards,



Answer:

Thank you for your information request which Mid and East Antrim Borough Council received on 06/07/2018.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to an online customer account - MyAccount.

1. Does your Local Authority have an online customer account (MyAccount)? **No**
2. If yes to question 1, the number of households in your borough? **N/A**
3. If yes to question 1, how many people in total have registered (to date) for a MyAccount? **N/A**
4. If yes to question 1, a full list of services within MyAccount and the percentage take up of those services (or number of registered users). **N/A**

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number [insert reference] in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>. If this is the case, any personal details in relation to your request will be removed to protect your privacy.