

FOI Reference Number: FOI/257/1819

Date: 30 August 2018

Request:

- 1) How many complaints did your council receive about noise nuisance in the years 2015, 2016, 2017 and 2018 (to date)? (Please provide figures for each separate year)
- 2) How many investigations into noise nuisance did your council carry out in the above years? (Again please can you break this down by year)
- 3) How many of those investigated were classed as Statutory Nuisances in the above years? (break down by year)
- 4) How many warnings were issued in the above years? (break down by year)
- 5) How many prosecutions were there in the above years? (break down by year)
- 6) If possible, please can you provide short details of prosecutions (i.e the general location and short details of the case - e.g "continuously barking dog")

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 22 August 2018.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to noise nuisance.

- 1) How many complaints did your council receive about noise nuisance in the years 2015, 2016, 2017 and 2018 (to date)? (Please provide figures for each separate year)

Information below. Please note Mid and East Antrim Borough Council was formed on 1st April 2015. Statistics are therefore not available prior to that date.

- 2) How many investigations into noise nuisance did your council carry out in the above years? (Again please can you break this down by year)

All complaints received are investigated

- 3) How many of those investigated were classed as Statutory Nuisances in the above years? (break down by year)

1 in 2015

- 4) How many warnings were issued in the above years? (break down by year)

Complaint investigation procedure followed includes the issue of a letter informing individuals who are the subject of a complaint that complaints have been received.

- 5) How many prosecutions were there in the above years? (break down by year)

0

- 6) If possible, please can you provide short details of prosecutions (i.e the general location and short details of the case - e.g "continuously barking dog")

N/A

2015

Noise Complaint Statistics			
Category of Source	Complaints	Notices	Prosecutions
Industrial - industry/manufacturing	10	0	0
Industrial - Agricultural	7	0	0
Wind Turbine (individual)	0	0	0
Wind Farm	0	0	0
Commercial - Ent pre	7	0	0
Commercial - sporting & other	3	0	0
Commercial - fillinf g st	2	0	0
Commercial - hot foodbars/res	2	0	0
Commercial - shops/offices	4	0	0
Commercial - security alarms	0	0	0
Commercial - other	6	0	0
Domestic -diy	1	0	0
Domestic - music/tv/parties	29	0	0
Domestic - animal noise	163	1	0
Domestic - house alarms	1	0	0
Domestic - other	31	0	0
Construction sites / Demolition Works	11	0	0
Transport - road vehicles	0	0	0
Transport - railways	0	0	0
Transport - civil aircraft	0	0	0
Transport - military aircraft	0	0	0
Transport - delivery vehicles	0	0	0
Transport - vehicle alarms	0	0	0
Transport - horns/exhausts/engines	6	0	0
Noise in street - loudspeakers	0	0	0
Nosie in street - Road Works	1	0	0
Noise in street - icecream chimes	1	0	0
Noise in street - street trading	0	0	0
Noise in street- performance/public	0	0	0
Noise in street - chidlren playing	4	0	0
Street - Antisocial Behaviour	1	0	0
Noise in street - other	5	0	0
Totals	295	1	0

2016

Noise Complaint Statistics			
Category of Source	Complaints	Notices	Prosecutions
Industrial - industry/manufacturing	7	0	0
Industrial - Agricultural	0	0	0
Wind Turbine (individual)	2	0	0
Wind Farm	0	0	0
Commercial - Ent pre	4	0	0
Commercial - sporting & other	2	0	0
Commerical - fillinfg st	0	0	0
Commercial - hot foodbars/res	1	0	0
Commercial - shops/offices	2	0	0
Commercial - security alarms	1	0	0
Commercial - other	4	0	0
Domestic -diy	3	0	0
Domestic - music/tv/parties	68	0	0
Domestic - animal noise	220	0	0
Domestic - house alarms	3	0	0
Domestic - other	42	0	0
Construction sites / Demolition Works	3	0	0
Transport - road vehicles	1	0	0
Transport - railways	0	0	0
Transport - civil aircraft	0	0	0
Transport - military aircraft	0	0	0
Transport - delivery vehicles	0	0	0
Transport - vehicle alarms	0	0	0
Transport - horns/exhausts/engines	4	0	0
Noise in street - loudspeakers	0	0	0
Nosie in street - Road Works	4	0	0
Noise in street - icecream chimes	1	0	0
Noise in street - street trading	0	0	0
Noise in street- performance/public	4	0	0
Noise in street - chidlren playing	2	0	0
Street - Antisocial Behaviour	2	0	0
Noise in street - other	5	0	0
Totals	385	0	0

2017

Noise Complaint Statistics			
Category of Source	Complaints	Notices	Prosecutions
Industrial - industry/manufacturing	12	0	0
Industrial - Agricultural	4	0	0
Wind Turbine (individual)	4	0	0
Wind Farm	0	0	0
Commercial - Ent pre	5	0	0
Commercial - sporting & other	5	0	0
Commerical - fillinfg st	0	0	0
Commercial - hot foodbars/res	0	0	0
Commercial - shops/offices	2	0	0
Commercial - security alarms	5	0	0
Commercial - other	2	0	0
Domestic -diy	8	0	0
Domestic - music/tv/parties	62	0	0
Domestic - animal noise	213	0	0
Domestic - house alarms	6	0	0
Domestic - other	48	0	0
Construction sites / Demolition Works	6	0	0
Transport - road vehicles	0	0	0
Transport - railways	0	0	0
Transport - civil aircraft	0	0	0
Transport - military aircraft	0	0	0
Transport - delivery vehicles	0	0	0
Transport - vehicle alarms	0	0	0
Transport - horns/exhausts/engines	0	0	0
Noise in street - loudspeakers	0	0	0
Nosie in street - Road Works	3	0	0
Noise in street - icecream chimes	2	0	0
Noise in street - street trading	1	0	0
Noise in street- performance/public	0	0	0
Noise in street - chidlren playing	1	0	0
Street - Antisocial Behaviour	3	0	0
Noise in street - other	3	0	0
Totals	395	0	0

2018 - to date

Noise Complaint Statistics			
Category of Source	Complaints	Notices	Prosecutions
Industrial - industry/manufacturing	14	0	0
Industrial - Agricultural	6	0	0
Wind Turbine (individual)	2	0	0
Wind Farm	1	0	0
Commercial - Ent pre	9	0	0
Commercial - sporting & other	1	0	0
Commerical - fillinfg st	0	0	0
Commercial - hot foodbars/res	1	0	0
Commercial - shops/offices	2	0	0
Commercial - security alarms	1	0	0
Commercial - other	6	0	0
Domestic -diy	1	0	0
Domestic - music/tv/parties	54	0	0
Domestic - animal noise	156	0	0
Domestic - house alarms	1	0	0
Domestic - other	28	0	0
Construction sites / Demolition Works	10	0	0
Transport - road vehicles	2	0	0
Transport - railways	0	0	0
Transport - civil aircraft	0	0	0
Transport - military aircraft	0	0	0
Transport - delivery vehicles	1	0	0
Transport - vehicle alarms	0	0	0
Transport - horns/exhausts/engines	1	0	0
Noise in street - loudspeakers	0	0	0
Nosie in street - Road Works	2	0	0
Noise in street - icecream chimes	2	0	0
Noise in street - street trading	0	0	0
Noise in street- performance/public	0	0	0
Noise in street - chidlren playing	2	0	0
Street - Antisocial Behaviour	3	0	0
Noise in street - other	4	0	0
Totals	310	0	0

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/257/1819 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.