

FOI Reference Number: FOI/261/1819

Date: 30 August 2018

Request:

I have been directed by a solicitor to contact you for any information under the FOI act held by council regarding any noise or similar complaints made against properties in Prospect Crescent, Carrickfergus. BT38 8QW

Can you advise

1. Nature of Complaint (eg Noise)
2. Property Number(s) the complaint was against
3. Date of Complaint (If known)

If no such complaints have been recorded by the council stating such by reply would be appreciated.

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 23 August 2018.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to complaints.

Mid and East Antrim Borough Council has received 3 complaints to date, regarding noise from properties in Prospect Crescent, Carrickfergus, relating to 3 separate addresses.

The complaints were received on 31st October 2007, 2nd September 2009 and 24th January 2013.

Please note, Part of the information you requested is exempt under Section 40 of the Freedom of Information Act 2000 (personal information) and therefore has been withheld. It has been identified that release of house numbers/nature of complaints may identify individuals and as such, cannot be disclosed.

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and

should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/261/1819 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.