

FOI Reference Number: FOI/305/1920

Date: 13 December 2019

Request:

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building control and Public Protection/Licencing/Environmental Health?
2. For each of the software systems listed in question 1, when does each contract expire?
3. For each of the software systems listed in question 1, what is the annual maintenance cost of each software system?
4. For each of the software systems listed in question 1, are you planning to go to market for a different software system? If so, when?
5. Does your IT strategy describe consolidating systems onto a single software system?
6. How many users / licenses for each of the software systems listed in question system do you have?
7. Who is the person responsible for your Software System? Please provide full name, title and contact information if possible?

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 18 November 2019.

Please find below, Mid and East Antrim Borough Council's response.

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building control and Public Protection/Licencing/Environmental Health?

Planning - NI Direct Planning Portal

Land Charges - N/A

Building Control - Tascomi

PP/Licencing/EnvHealth - Tascomi

2. For each of the software systems listed in question 1, when does each contract expire?

Planning - NI Direct Planning Portal - Sept 2020

Land Charges - N/A

Building Control - Tascomi - April 2020
PP/Licencing/EnvHealth - Tascomi - April 2020

3. For each of the software systems listed in question 1, what is the annual maintenance cost of each software system?

We have been unable to provide the exact amount of the annual maintenance cost of each software system due to Section 43(2) of the Freedom of Information Act. Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity). We have been able to provide figures in bands.

Planning - NI Direct Planning Portal - over £30k
Land Charges - N/A
Building Control - Tascomi - under £30k
PP/Licencing/EnvHealth - Tascomi - Over £30k

4. For each of the software systems listed in question 1, are you planning to go to market for a different software system? If so, when?

Planning - NI Direct Planning Portal - Already passed and procured.
Land Charges - N/A
Building Control - Tascomi - No current plans
PP/Licencing/EnvHealth - Tascomi - no current plans

5. Does your IT strategy describe consolidating systems onto a single software system?

Planning - NI Direct Planning Portal
Land Charges - N/A
Building Control - Tascomi
PP/Licencing/EnvHealth - Tascomi

6. How many users / licenses for each of the software systems listed in question system do you have?

Planning - NI Direct Planning Portal users approx. 60
Land Charges - N/A
Building Control - Tascomi - users approx. 40
PP/Licencing/EnvHealth - Tascomi - users approx. 60

7. Who is the person responsible for your Software System? Please provide full name, title and contact information if possible?

[REDACTED] [@midandeastantrim.gov.uk](mailto:[REDACTED]@midandeastantrim.gov.uk)

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and

should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/305/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.