

FOI Reference Number: FOI/307/1920

Date: 18 December 2019

Request:

Q1. Who provides your organisation with payment services management e.g. debit/credit card payment, direct debit etc?. This is the organisation (e.g. Civica, Capita, Worldpay) which manages the transactions for which a monthly fee is charged.

Q2. What is the length of the contract with your payment services provider and when does the contract expire?

Q3. Is there any provision for extension of the payment services contract and if so for how long?

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 18 November 2019.

Please find below, Mid and East Antrim Borough Council's response.

Q1. Who provides your organisation with payment services management e.g. debit/credit card payment, direct debit etc?. This is the organisation (e.g. Civica, Capita, Worldpay) which manages the transactions for which a monthly fee is charged.

Worldpay

Q2. What is the length of the contract with your payment services provider and when does the contract expire?

No contract in place

Q3. Is there any provision for extension of the payment services contract and if so for how long?

NA

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/307/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.