

FOI Reference Number: FOI/316/1819

Date: 08/10/2018

Request:

Dear Sir/Madam

I would like to make a request under the Freedom of Information Act 2000.

1) Between July 2016 and July 2018, how many complaints were received by your local authority regarding landlords of private rented properties?

2) How many of those complaints related to:

- a) Failure to do repairs
- b) Failure to return deposits
- c) 'Category 1' hazards - please provide details.
- d) Wrongful eviction
- e) Rent increases
- f) Other

3) During the same period, how many times did your local authority:

- a) Carry out an inspection on a private rented property?
- b) Start legal proceedings against a landlord? Of those, how many resulted in a successful prosecutions, and if so please provide details including penalties.

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 03/10/2018.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to complaints regarding landlords of private rented properties.

Please note that in Northern Ireland district councils are not responsible for the provision of housing. Please contact the Northern Ireland Housing Executive who should be able to help you with your request.

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/316/1819 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.