

FOI Reference Number: FOI/317/1920

Date: 17/12/2019

Request:

Dear Sir/Madam,

Under the Freedom of Information Act can you please provide me with the following information:

- 1) The number of complaints to your authority about taxi drivers licenced in Wolverhampton since 2015? Can you provide the total and each of the years in which someone complained.
- 2) Can you provide details of the complaints? For clarity - I do not want copies of the letter just what complaint was made and ideally the exact words used in the complain letter. If that is impossible just the reasons for complaint will suffice.
- 3) Has your authority complained to Wolverhampton City Council about taxi licencing since 2015 and if so can I have copies of that correspondence?

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 25/11/2019.

Please find below Mid and East Antrim Borough Council's response to the information you requested in relation to complaints about taxi drivers.

Please note that in Northern Ireland district councils are not responsible for the provision of taxi licences / complaints. Please contact the Driver & Vehicle Licensing Agency who should be able to help you with your request.

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/317/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information

Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.