

FOI Reference Number: FOI/347/1920

Date: 20 January 2020

Request:

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of

the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

16. Contract Description: Please can you provide me with a brief description of the contract

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 17 December 2019. Please find below, Mid and East Antrim Borough Council's response in relation to your request.

Please find below, Mid and East Antrim Borough Council's response.

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.
Clarity Telecom
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
March 20 (Year 4 of 5)
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
5
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
ISDN30

5. Number of Lines- Please can you split the number of lines per each supplier? *SIP trunks, PSN Lines, Analogue Lines*
30 analogue lines in 4 locations.

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
Clarity Telecom
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
March 2020
8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.
Between £1 and £10k per month.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
5
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
Est 500

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

We do not have a fixed broadband supplier. Our internet comes from our MPLS and WAN network same as contract 4.
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

N/A
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

N/A

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

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15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

March 2020

16. Contract Description: Please can you provide me with a brief description of the contract

T14 (14/15) - MPLS Provision and Network Services for Mid and East Antrim - supply and maintain the MPLS network for MEA Council across approx. 30 sites.

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

30

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Between £50 and £100k

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

██████████@midandeastantrim.gov.uk ██████████ 0300 124
5000

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/347/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.