

FOI Reference Number: FOI/376/1819

Date: 14 November 2018

Request:

1. The number of noise complaints made to the council in 2015
2. The number of noise complaints made to the council in 2016
3. The number of noise complaints made to the council in 2017
4. The number of noise complaints made to the council in 2018, up to the date of this request (November 13th 2018)

I would be grateful if you could break your response down into the following categories of noise complaint types, or their effective equivalents:

Domestic noise

This includes loud music, barking dogs, burglar alarms and late-night parties.

Commercial noise

This includes factory noise, fan noise, chiller noise, delivery noise, construction site noise and music from pubs and clubs.

Noise in streets

This includes car alarms, ice cream chimes, machinery operating in the road and the use of loudspeakers - but excludes traffic.

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 13 November 2018.

Please find below, Mid and East Antrim Borough Council's response to the information you requested in relation to noise complaints.

Type	2015 (April to December)	2016	2017	2018 up to 14 th November
Domestic	225	336	337	355
Commercial	41	23	39	64
Noise in Streets	12	22	13	23

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the

Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/376/1819 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeastantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.