

FOI Reference Number: FOI/399/1920

Date: 31 January 2020

Request:

1. How many pest control call-outs to residential properties did you carry out for the following pests in 2017, 2018, 2019?

	2017	2018	2019
Rats			
Mice			
Bees, Wasps and Hornets			
Ants			
Cockroaches			
Bedbugs			
Fleas			
Other			
We don't offer these services			
We refer them to a third party			

2. How many of the pest infestations were located in the following areas?

	2017	2018	2019
Kitchen			
Bathroom			
Bedroom			
Garden/outside space			
Living room			
Other			

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 27 January 2020.

Mid and East Antrim Borough Council do not offer pest control services, however, when service requests are received we offer advice where appropriate. Enquirers are referred to private pest control companies to source treatment.

Service requests are not recorded in the detail requested however I have included the information below as held within the Public Protection, Health and Wellbeing software system.

	2017	2018	2019
<i>Insects</i>	50	72	91
<i>Rodents</i>	141	223	233

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/399/1920 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.