

FOI Reference Number: FOI/424/1819

Date: 21 January 2019

Request:

In each of the individual calendar years: 2014, 2015, 2016 2017 and 2018.

- 1) The total number of missed bin/waste collections, reported to your council in each of the individual calendar years requested.

Response:

Thank you for your information request which Mid and East Antrim Borough Council received on 02 January 2019.

Please find below, Mid and East Antrim Borough Council's response to the information you requested in relation to missed bin collections.

This information is only available for the Ballymena area for the years requested. Figures for all of our Borough are only available from August 2018.

- 1) The total number of missed bin/waste collections, reported to your council in each of the individual calendar years requested.***

Year	Residual Waste (Householder report Missed Collection)	Organic Waste (Householder report Missed Collection)	Dry Recycling
2015-16	518	190	Managed directly by Bryson House
2016-17	511	183	
2017-18	844	520	

Detail for MEA are available from August 2018* as below:

	Residual Waste (Householder report Missed Collection)	Organic Waste (Householder report Missed Collection)	Dry Recycling (Larne) (Householder report Missed Collection)	Dry Recycling (Ballymena/ Carrickfergus)
*1 August 2018 - to date	485	247	131	Managed directly by Bryson House

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/424/1819 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.