

FOI Reference Number: FOI/478/1819

Date: 21 February 2019

**Request:**

I am writing to you under the Freedom of Information Act 2000 to request the following information.

1. The number of missed bin collections in 2018, broken down by month
2. The number of missed bin collections so far in 2019.

**Response:**

Thank you for your information request which Mid and East Antrim Borough Council received on 24 January 2019.

Please find below, Mid and East Antrim Borough Council's response to the information you requested in relation to missed bin collections.

*Please note, the information relates to the council's in-house service.*

*In regard to 3<sup>rd</sup> party collection of kerbside boxes for recycled waste, Council does not hold the statistics for missed collections and this information is not available from the Council's contractor.*

*Council does not hold accurate numbers for total kerbside boxes in circulation however, 43,000 households have access to a kerbside collection service.*

	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Total
Black bins	232	140	171	164	131	140	135	79	90	122	110	137	157	1808
Brown bins	91	60	53	62	106	82	79	41	59	62	45	32	59	831
Blue bins	55	34	22	40	33	32	24	16	32	31	24	18	33	394
<b>Total</b>	<b>378</b>	<b>234</b>	<b>246</b>	<b>266</b>	<b>270</b>	<b>254</b>	<b>238</b>	<b>136</b>	<b>181</b>	<b>215</b>	<b>179</b>	<b>187</b>	<b>249</b>	<b>3033</b>
<b>Key</b>														
Black bins = non-recyclable waste														
Brown bins = green, organic waste														
Blue bins = recyclable waste														
<b>No of bins collected per week</b>														
Black = 64,750														
Brown = 64,750														
Blue = 21,750														

If you are dissatisfied with the handling of part of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of

the date of receipt of the response to your original letter and should be addressed to the Chief Executive at the Braid Ballymena Town Hall, 1-29 Bridge Street, Ballymena, BT43 5EJ.

Please remember to quote the reference number FOI/478/1819 in any future communications.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at <https://www.midandeantrim.gov.uk/>.

If we publish our response to your request, your personal data will be removed to protect your privacy.