



# Dementia Safeguarding Scheme



lumio  
Enabled

I have dementia,  
tap tag with NFC  
phone if I need  
help



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**“Peace of mind for caregivers,  
safety for people living with dementia.”**

Many individuals living with dementia may struggle to communicate when they need help. Our Dementia Safeguarding Scheme provides wristbands and hang tags with vital emergency details, ensuring safety and peace of mind.

If you come across someone wearing one of these devices, you can quickly access their essential details using NFC technology.

# How do the Wristbands and Hang Tags work?

To read the tag, you'll need an NFC-enabled smartphone or tablet.

## Step-by-Step Instructions:

### 1. Enable NFC

**iPhone:** NFC is always available.

**Android:** You may need to enable NFC in your device settings.

### 2. Unlock your device and hold it near the NFC tag

**iPhone:** Hold the top edge of the phone (close to the camera) near the tag.

**Android:** Hold the back middle of the phone near the tag.

### 3. Wait for the notification

Your device will detect the tag and display a notification or open an app automatically.

### 4. View the information

Tap the notification to access a phone number of a person who knows the individual and will assist them appropriately.

#### Helpful tips:

- Keep your device close, just like holding a magnet near metal.
- Check your phone settings to ensure NFC is enabled.
- Be patient, some devices may take a few seconds to register the tag. You may need to try more than once.
- If you can't get the tag to work please phone **101**.

By learning how to use this simple technology, you can help safeguard vulnerable individuals and ensure they receive the right support when they need it.

Thank you for being part of this initiative! For more information visit [www.midandeantrim.gov.uk/dementia](http://www.midandeantrim.gov.uk/dementia)